

EXPERIENCE

GatherAid (Internship)

UX/UI designer

Oct 2022 - Nov 2022

- Creation of hi-fi wireframes
- Conducting usability testing
- Collection and analysis of data based on usability testing
- Participation in brainstorming sessions with the team

Renaissance Insurance

Team Manager

May 2018 - Mar 2020

- Actively communicating with developers, underwriting team and sales department
- Setting IT tasks and monitoring their implementation on time
- Participating in platform improvement meetings with the development team
- Testing the new platform with the development team and suggesting some changes

Insurance Specialist

Apr 2016 - May 2018

• Verification of documents for correctness of filling in accordance with the original documents

Rosgosstrakh

Manager

Oct 2014 - Dec 2015

- Writing instructions on how to easily and quickly check car insurance information;
- Managing a team of 10 people;
- Teaching beginners how to use internal programs.

Rostelecom

Telecommunications Operator

Aug 2013 - Jun 2014

- Management of incoming calls;
- Customer support and assistance in solving their issues;
- Advising clients on company products (Internet or TV)

EDUCATION

<u>Designlab</u>

UX Design Academy

Mar 2022 - Aug 2022

- Over 440 hours of coursework, finished over 50 hands-on assignments and 3 comprehensive capstone projects
- Conduct user research and other methodologies to understand the core user problems
- Create task flow, user flow, wireframes, interactive prototypes, designed icons & logos, and developed solutions for solo projects
- Presentations on the design process and responses to actionable feedback from peers and mentors each week
- Participation in group critique sessions

RANEPA

Bachelor of Economics, Economics

2015 - 2018

CERTIFICATES

Coursera

Google UX Design Specialization 2021 - 2022

SKILLS

UX research

Information architecture

Wireframing

Prototyping

UI

Usability testing

CSS/HTML

JS (beginner)

Illustration (beginner)

TOOLS

Figma

Adobe XD

InVision

Flowmapp

Miro

Git

Microsoft Office

Webflow